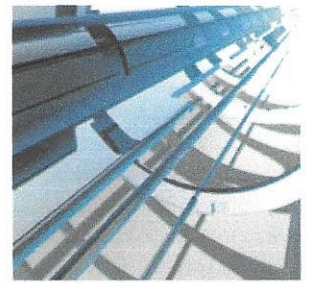




CPC BATTERY SERVICES LTD
Chancerygate Business Centre
Red Lion Road, Surbiton, Surrey KT6 7RA
t 020 8397 1813

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Quality Policy Statement

CPC Battery Services Ltd (the Company) was established in 1983 to distribute batteries to the motor trade. We are now based in Surbiton and employ 9 people to stock and supply all types of batteries to all different fields of industry.

Quality is important to our business because we value our customers. It is the policy of the Company to provide its customers with a range of batteries that are compliant with specification, accurate and consistent with the customer's expectations for reliability. The Company will strive to deliver a service for timely delivery of both product and documentation to our customers to ensure full customer satisfaction.

It is the Company's policy to deal with all customer concerns efficiently and effectively and act upon these concerns, where possible, to the best of our ability and to the satisfaction of the customer.

To meet these aims the Company supports a culture that values the highest quality performance from every employee and every function with the objective of building in quality. Our processes and procedures are continually improved to maximise efficiency and Company performance.

Copies of the Quality Policy and procedures are available to all employees.

The CEO is ultimately responsible for ensuring these policies are implemented and maintained. This policy statement is reviewed on an annual basis as part of the management review process.

Signed:



CEO

Dated: 31st January 2024



THE COMPLETE BATTERY COMPANY

CPC BATTERY SERVICES LTD: Registered in England No. 1642564 • Directors: H Smith, J Smith S Thompson • Registered Office Red Lion Road Surbiton KT6 7RA