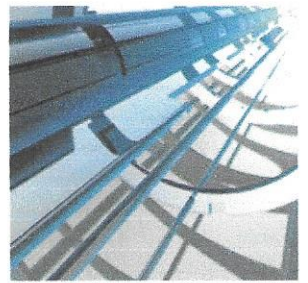




CPC BATTERY SERVICES LTD  
Chancerygate Business Centre  
Red Lion Road, Surbiton, Surrey KT6 7RA  
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## Corporate and Social Responsibility Policy

As a Company we are very aware of our Corporate and Social Responsibilities (CSR).

We are a non-manufacturing Company, but we are just as committed to protecting the environment as anyone and in any way we can. Although recycling plays an important part in our business, we are keenly aware that our lead recycling program is only a small part of the Company's CSR. Re-using paper and avoiding unnecessary energy waste benefits us and society. Also, a future consideration is a Solar Panel installation.

Any step, however small we can take to reduce our carbon footprint we do, as not only does it benefit us, but it is good for society as a whole. An example of this could be using the most economical vehicle for a delivery to a customer or arranging joint deliveries, saving time, fuel, pollution, etc.

As a Company, we concentrate on supporting the local community in our area. Every year we donate batteries to our local Rotary Club who in turn use them on their Christmas Float to raise money for good causes. We are also proud to support The Shooting Star Appeal, the first London Hospice for Children based in Hampton, which is close to us.

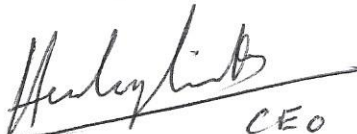
CSR is not just about giving money to charity. The reality is that whilst businesses exist to make a profit, no organisation operates in isolation. There is interaction with employees, customers and suppliers. As a Company, we are aware that CSR is about managing these relationships to produce an overall positive impact on society, whilst making money.

In our forty years in business, we have seen enormous change, in speed of communication, customer expectation and supply chains. Our supply chains must give due consideration to compliance, environmental protection, human rights and health and safety.

Just as importantly are the relationships between staff and the Company. CPC Battery Services Ltd has always treated employees both fairly and ethically, but more than this it is our policy to allow them to have a fair say. We value their opinion, their happiness and their safety. Keeping our staff updated on the business creates motivation and loyalty. Our Company healthcare scheme, which is open to all employees, incorporates a vitality health plan which promotes and encourages all to live better and therefore healthier.

It is Company policy to offer work to students looking for their first work experience and over the years we have given training to many. The benefits of CSR are indispensable for the sustained growth of our Company and all other companies.

Signed:



CEO

Dated: 31<sup>st</sup> January 2024



THE COMPLETE BATTERY COMPANY

CPC BATTERY SERVICES LTD: Registered in England No. 1642564 • Directors: H Smith, J Smith S Thompson • Registered Office Red Lion Road Surbiton KT6 7RA